

## ICP Medical Limited Warranty

### ICP-SC1-QB Care Product, Communication Cradle, Charger

ICP Medical LLC warrants to the original purchaser that the DENSO Health Scanner ICP-SC1-QB are clear and free of defects in materials and workmanship under normal use and service for a period of three years from the date of shipment. Under this warranty, ICP Medical LLC's obligation is limited to repairing or replacing, at its option, articles that are returned within the warranty period and that, after examination, are shown to ICP Medical LLC's satisfaction to be defective, subject to the following limitations:

In no event shall ICP Medical LLC be responsible for damages resulting from loss of use or other indirect, incidental, consequential or special costs, expenses or damages incurred by the purchaser, notwithstanding that ICP Medical LLC has been advised of the possibility of such damage.

#### Warranty Exclusions

- Shipping and handling fee from Customer to ICP Medical.
- Accessories (e.g., hand strap, Battery cover, Stylus pen) and consumables (e.g., Battery cartridge, Screen protection film).
- Expense of collateral damage attributed to failure of the product.
- Repair for failure or damage caused by improper use of the product.
- Repair for failure or damage due to impact, etc.
- Repair for failure or damage due to improper repair, modification, or disassembly for cleaning, etc.
- Repair for failure due to intrusion of mud, sand, or liquids, etc.
- Repair of failure or damage due to fire, salt, earthquake, wind and flood, lightning strike, abnormal voltage, or other natural disasters or force majeure.
- Repair of damage attributed to deficiency in storage or maintenance.
- Repair for cosmetic damage (e.g., scratches or discoloring) during use.

ANY IMPLIED WARRANTIES ARE LIMITED TO THREE YEARS FROM THE DATE THE PRODUCT WAS INSTALLED.

RETURN AUTHORIZATIONS: Contact ICP Medical LLC Sales Support at 314-429-1000 to obtain written permission to return the product. Products cannot be returned without written permission. Materials returned for credit will be subject to factory inspection. Returned articles should be sent to ICP Medical with shipping charges prepaid.